

CARES/ACCESS Updates for June 27th, 2016

DHS Income Maintenance Programs

(Medicaid/BadgerCare Plus/FoodShare/Caretaker Supplement)

ACCESS

- In ACCESS, the “Tribal Commodities” and “Tribal TANF” responses are stored in the same field, which transforms to the CWW PDF as only Tribal TANF. If someone reports they are getting tribal commodities, the worker will see it reported as Tribal TANF. This can result in incorrect eligibility determinations. This has been fixed.

CARES

- CARES Data Archival, please see operations memo 16-J3 (to be published soon).
- A large amount of ACP cases were missing Work Items, most of the cases had “Continue processing application at Initiate Eligibility” follow-up. The cases could be found in the Inbox. CARES has been fixed to create work items.
- Enhancements were made in CWW for the Wisconsin Works (W-2) program (announced in BWF Operations Memos 16-07 and 16-12). Updates to the Liquid Asset page includes adding “Prepaid Debit Card” which is used for all programs. The Vehicle Assets page will be updated to include the 2 sources for online vehicle value verification.

Asset Gatepost Cancel ☐ Reset

Effective Period

Last Updated: **06/25/2015**

ACP Asset Information

Has the asset information from the latest ACP application PDF been processed? ▼

Liquid Asset

Does anyone in your household have any of the following Liquid assets?

* Cash:	<input type="text" value="N - No"/>	* Tax Shelter Account:	<input type="text" value="N - No"/>
* Savings Account:	<input type="text" value="N - No"/>	* Christmas Club:	<input type="text" value="N - No"/>
* Savings Certificate:	<input type="text" value="N - No"/>	* IRA Account:	<input type="text" value="N - No"/>
* Checking Account:	<input type="text" value="N - No"/>	* Keogh Plan:	<input type="text" value="N - No"/>
* Prepaid Debit Card:	<input type="text" value=""/>	* Credit Union:	<input type="text" value="N - No"/>
* Trust Funds:	<input type="text" value="N - No"/>	* Tax Refund:	<input type="text" value="N - No"/>
* Other Asset:	<input type="text" value=""/>	* Financial Institution:	<input type="text" value=""/>

Vehicle Assets Cancel ☐ Reset

Effective Period

* Begin Month: MM / YYYY End Month: MM / YYYY Last Updated:

Delete Reason:

Additional Information

* Individual: Sequence: 0

* Type: * Verification:

* Jointly Owned? * Available?

Description And Usage

Year: Make:

Model: Vehicle ID:

* Required To Be Registered? State:

License Plate #:

* Usage: * Source:

Usage:

Usage:

* Fair Market Value: \$ [KBB Value Look-Up](#) [NADA Value Look-Up](#) * Verification:

Amount Owed:

- A new data exchange between CWW and interChange (iC) will update iC real –time for individuals whose eligibility results are processed through ACP/RTE.

Caretaker Supplement

- Children coded OTX for BadgerCare Plus were incorrectly included in the CTS payment, this has been fixed.
- CARES logic requires that an eligible SSI parent be coded as “Is Caring For - Y” on the Household Relationships page to include that child in the CTS payment. Sometimes this is missed (it’s not required) and the member doesn’t receive notification that the child is not included in the payment. CARES has been updated to give the worker a message on the CTS program request when a new request is made or adding a person to instruct the worker to check the “Caring For” answer on the HH members page. A similar message has been added to the HH Relationships page when CTS is requested and there is a minor who has a MTR/AFTR/FTR relationship to the caretaker but does not have the Caring For question answered Y. If the worker fails to do this, the notice will inform the member that the potentially eligible child is not included in the payment which may prompt phone calls to the IM agency to correct the case.

FoodShare

- The filing date was incorrectly updated for ACCESS FS applications transferred to another agency, this has been fixed.
- In some FS cases where a new application was submitted the month after closure (not break in service), the case would not pend for interview only (in ongoing and intake mode). In review mode, the FS would pend correctly for interview only. This has been fixed.
- Some expedited FS cases were re-opening from the run date and re issuing expedited in the 2nd month of the application period incorrectly. This has been fixed.
- There will be a new description “Lost/Stolen Replacement Fee” on the EBT Transaction Detail page that will when a member is charged for a Lost/Stolen replacement EBT card. There will be a debit of \$2.70 to the account.

FSET/ABAWD related

- Americorps has been removed from drop-down list of (table TFWP) allowable work programs on the FS ABAWD Exemption page. Americorps participation can count as meeting the work requirement if the member is working enough hours which should be entered as volunteer work.

Reference Table Value Chooser

Reference Table Information			
Table ID: TFWP	Table Description: FSET ABAWD ALLOWABLE WORKPGMS	Effective Date: 03/27/2014	County: 99
Table Element Information			
CODE ▲	CODE	DESCRIPTION	
AC	AC	AmeriCorps	
CF	CF	Children First	
OJ	OJ	On the Job Training	
OT	OT	Other	

Health Care

- Reasonable compatibility determinations will now be used for MAPP. Operations Memo 16-17.
- The Inbox Search results rely on filing dates when retrieving applications. Because Medicaid Asset Assessments often do not have filing date, agencies could not find them in the Inbox until the member called. The Inbox search has been enhanced to display Asset Assessments when querying the Inbox. There is no RFA Type for an MA Assessment selection. MA Assessment RFAs without a filing date will display in the results whenever the worker performs a search for RFAs regardless of what drop down value (Any Date, No Filing Date, before x date, between x dates...) the worker selects on the Filing/Submitted date section of the Inbox Selection page. When selecting specific filing dates, all MA RFAs with a filing date as well as MA RFAs without a filing date (asset assessments) will display in the results.

Data Collection Method/Item Type		
Customer	Federally Facilitated Marketplace	RFA
<input type="checkbox"/> ACP - Automated Case Processing <input type="checkbox"/> CAP - Application <input type="checkbox"/> CPA - ACCESS Program Add <input type="checkbox"/> CPO - Page One	<input checked="" type="checkbox"/> FFM - Referral	<input type="checkbox"/> RAA - ACCESS <input type="checkbox"/> RLA - LIS Referral <input type="checkbox"/> RMA - Mail-in <input type="checkbox"/> RPA - Phone <input type="checkbox"/> RWA - Walk-in

- Alert 104 PERSON TURNING 65 - CHECK MA was generated for individuals who were turning 65 for which there is no program requested on the case. These unnecessary alerts will no longer be generated.
- Alert 336 RUN SFEX-FAM MA INDIV TURNS 19 was not generated when a BC+ child was turning 19. This has been fixed.